



2023 IMPACT REPORT

PHPC



66 In the darkest time of the year, you are a shining light of positivity.



66



Your organization supported me, lifting a very heavy weight of stress off of my life.







You made me feel safe and not alone. Now I am in the greatest place in my life.



66

There were times I really didn't know how I was going to feed my kids, but thanks to you, I was able to.



66

Just when I thought the door of opportunity was over, here you come. Thank you so much for all that you do from the bottom of my heart."













A New Door Opens

2023 was a year of big change at HPC. After 23 years at 14 Old Tote Road, where we served 41,000 clients, we purchased 8 Main Street in Orleans. This incredible opportunity came about thanks to a tireless building committee who persisted in finding the perfect spot for HPC's new home, and a generous group of donors and funders who made our new home possible.

Fast forward a year, and we are settled into a professional and welcoming space where we meet more clients, have seen our team grow to 20 staff, and operate trainings, special programs, and all agency activities under one roof. The effect on our team has been truly transformational!

A Growing Mission to Meet Community Need

Our mission has grown to include a Youth Services team who will implement a Mobile Youth Outreach effort and a Host Homes program to connect with young adults who are homeless or unstably housed. We have expanded our community outreach efforts, and now administer and provide Case Management for 5 town Rental Assistance programs. Our Resident Services program, which keeps people stably housed, has expanded to include our partnership with the Harwich and Chatham Housing Authorities.

As we strive to meet growing community need, our message remains the same. **Prevention is the key that makes our mission a success.** The adage, "An ounce of prevention is worth a pound of cure" has never been truer than it is today. We are very proud of the work our team does each day to ensure our clients remain housed and financially stable. While each situation is complicated and often requires many steps along the way, our ability to keep the people we serve out of shelter is why your donor dollars have great impact on our most vulnerable community members.

Your support truly makes our mission possible. Thank you for making 2023 a year of continued growth, opportunity & prevention.

-Hadley Luddy & the HPC Team



The impact you have had on our community

Your generosity and support in 2023 enabled us to promote stability and financial security to so many in our community through personalized case management services and special programs.



368

backpacks were distributed to Lower and Outer Cape school children to ensure readiness and a successful start of the new school year.



18

community members graduated from our REACH program in which they identified and attained goals to promote sustainability in their lives.

Who we serve

2,147 people in 1,066 households were supported with individual case management services.



individuals received support thanks to our Resident Services program in partnership with local housing providers.



families received holiday wish list gifts.



increase over 2022

472

225

households participated in the Rental Assistance program which enabled them to stay in their homes and thrive in our community.

The savings of homelessness prevention

In 2023, HPC served 424 households with children at an annual cost of \$940 per household. None of these households entered shelter.

The cost of sheltering a family in Massachusetts is at least \$4950 per month and in 2023 the average length of stay in shelter was 14 months.¹

Simple math tells us that an ounce of prevention is worth a pound of cure... If those 424 families were sheltered one year, the cost would be \$2,098,800. In contrast, HPC's annual average cost to provide case management services to stabilize these families in their homes was \$398,560.

ANNUAL COSTS



1 [source: WBUR, "As need for emergency shelters in Mass. spikes, so do costs." 10/2/23. https://www.wbur.org/news/2023/10/02/ massachusetts-family-shelter-finances]





of all households are single-person

of households are family households of different types



72% rent their housing

Financial Highlights



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